



ADVANCED CENTRIC SYSTEMS B.V

Sea / Air/ Land

SMRSS

SMART MUNICIPAL RESIDENT SERVICE SYSTEM



THE PROBLEM

Municipal authorities in every city and town, anywhere in the world, are expected to provide residents with an extensive range of services in exchange for their municipal taxes.

Today's city dwellers justly expect prompt response, efficient service, variety and quality in their day-to-day dealings with their municipal authorities.

City residents require a readily-available interface providing them with access to a municipal portal or website-style on-line service.

This on-line service should enable local users to find current and historic information regarding every aspect of their life in the city; obtain assistance and instructions in emergency situations; execute various financial transactions such as payment of municipal taxes, fees and fines; apply for licenses and permits within the municipal jurisdiction; order tickets for or register to participate in all sorts of public events; communicate with fellow residents and join virtual local communities/membership clubs to qualify for various benefits; engage in a bilateral dialog with specific municipal authorities and participate in polls and in municipal decision-making processes.

THE SOLUTION

ACS presents SMRSS – Smart Municipal Resident Service System (SMRSS).

SMRSS is a cutting-edge concept based on three tiers: infrastructure, communication and applications.

The infrastructure tier consists of the systems that generate the services the municipality offers to the residents.

The communication tier provides the technological link that connects the residents with the various service infrastructures.

The applications tier is the core of the SMRSS concept. It provides the actual apps the residents can use in order to take advantage of the extensive range of services the municipality offers.

The communication and apps are available through secure cellular communication, Wi-Fi and cable Internet networks.

The SMRSS concept actually places the entire range of municipal services at the fingertips of each and every city resident, as it enables users to benefit from all of the services and benefits outlined above.

KEY FEATURES & MAJOR ADVANTAGES

Key Features & Major Advantages

- Cutting edge digital infrastructure, communication and app system offering city residents an extensive range of on-line services:
- Comprehensive information services
- Payment system
- Licensing services
- Emergency services
- Virtual community (membership with benefits)

- Archive & city history services
- Current geographic & venue-based information
- Educational & cultural information
- Transportation-related apps
- Social media – bilateral alerts, notifications, opinions, criticism & on-going dialog
- Polling & resident involvement

